

# 2022 Title VI Program Update

Presentation to TriMet's  
Board of Directors

September 28, 2022





## Title VI of the Civil Rights Acts of 1964

“No **person** in the United States shall, on the grounds of **race, color** or **national origin**, be excluded from participation in, be denied the benefits of, or be subjected to **discrimination** under **any program** or **activity** receiving **Federal Financial assistance**.”

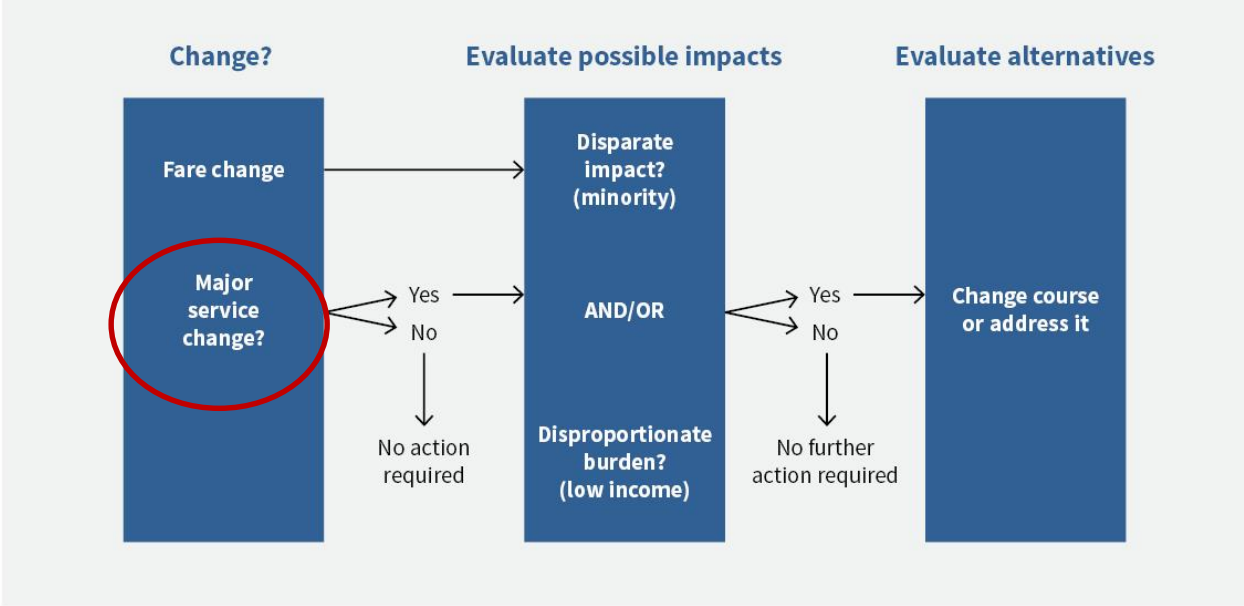
# 2022 Title VI Program Update

TriMet is required by the Federal Transit Administration (FTA) to update its Title VI Program and submit it for review every three years. Title VI is part of the Civil Rights Act, and it ensures that people are not excluded from involvement in an organization or use of its services because of their race, color or national origin.

# TriMet Triennial Update Process

- ✓ Engaged internal stakeholders
- ✓ Service and demographic reviews. Equity Analysis.
- ✓ Researched Title VI policies from 19 transit agencies
- ✓ Complaint management, investigation and monitoring
- ✓ Community Outreach as part of Forward Together

# Title VI: Service Equity Analysis



# Title VI Program Comparisons

Agency	Income Thresholds	Major Service Change Threshold	Disparate Impact Threshold	Disproportionate Burden Threshold
<b>TriMet</b>	150% FPL	15%	3%	3%
<b>BART</b>	200% FPL	10%	10%	10%
<b>CTA</b>	100% FPL	Plus / minus 10%	15%	15%
<b>DART</b>	100% FPL	>25%	5%	5%
<b>King County Metro</b>	200% FPL	25% Reduction hours / trips	10%	10%
<b>LA Metro</b>		25% change over 3 years	20%	20%
<b>MSP Metro</b>	100% FPL	25% daily hours	4/5 rule	4/5 rule
<b>MTA</b>		20%	15%	15%
<b>Pierce Transit</b>	100% FPL	20% revenue miles	10%	10%
<b>RTD</b>	150% FPL	25% hours in route over 12 months	10%	10%
<b>Sacramento</b>	100% FPL	15% change in revenue miles	15%	15%
<b>SamTrans</b>	100% FPL	25% change in vehicle miles/revenue	20%	20%
<b>SFMTA</b>	200% FPL	25% route/hours reduction	8%	8%
<b>UTA</b>	150% FPL	33% reduction in hours/25% route alignment	5%	5%
<b>WMATA</b>			>5%	>5%
<b>MCTS</b>	100% FPL	25% weekly hours/route	4/5 rule	4/5 rule
<b>AC Transit</b>		10% miles	15%	15%
<b>MTS</b>	200% FPL	25% weekly hours/miles	10%	10%
<b>NCTD</b>	200% FPL	25% weekly hours/miles	10%	10%
<b>ABQ</b>	150% FPL	35% revenue hours/miles	10%	10%

# Forward Together / Title VI

*Introduction shown to respondents before answering questions:*

“TriMet’s *Civil Rights/Title VI Program* uses Civil Rights law, policies, research and analysis to make sure that our transit service is provided equitably. Equity plays a key role in our service planning, and we work to minimize negative impacts of service changes and fare changes on people with low incomes and people of color.

We also consider how such changes affect seniors, youth, people with disabilities, people who speak limited English, people with limited vehicle access, and access to jobs, housing and services.”

# Program Update Outreach

**Dates:** February 24 – March 31, 2022

**Responses:** 5,214

Available in English, Spanish, Russian, Chinese, Ukrainian, Vietnamese, Korean

**Distribution:**

- Email to Riders Club members/link on TriMet website
- Facebook ads targeted at languages other than English
- TEAC
- Multnomah Education Service District
- CBOs and Neighborhood Associations
- IRCO and Equity on the Move



# Respondent Demographics

COUNTY			AGE			GENDER		
Mult.	Wash.	Clack.	<35	35-54	55+	Female	Male	Other
74%	17%	7%	27%	45%	28%	58%	38%	4%

ETHNICITY		200% FPL		DISABILITY		LANGUAGE	
White only	POC	Above	At or below	No	Yes	English	Other
68%	32%	67%	33%	77%	23%	92%	8%

# 2022 program updates proposes no policy changes

1. Increase utilization of Equity Index as part of TriMet's Service Planning efforts
2. Clarify how major service change policy is measured
3. Integrate new American Community Survey and 2020 Census Data into TriMet program calculations
4. Improve System Title VI signage

# Leveraging TriMet's Equity Index

## TriMet Equity Index Considerations

1. Minority Population	6. People with disabilities
2. Low-income population	7. Limited Vehicle access households
3. Limited English Proficiency (LEP) populations	8. Low and Medium wage Jobs
4. Senior Population	9. Affordable housing units
5. Youth Population	10. Key retail/human/social services/ parks

# Major Service Change Process clarification

TriMet defines a Major Service Change as:

A change to 15% or more of a line's route miles. This includes routing changes where route miles are neither increased nor reduced (i.e. re-routes), or;

A change of 15% or more to a line's span of service on a daily basis for the day of the week for which a change is made, **as measured by revenue hours**, or;

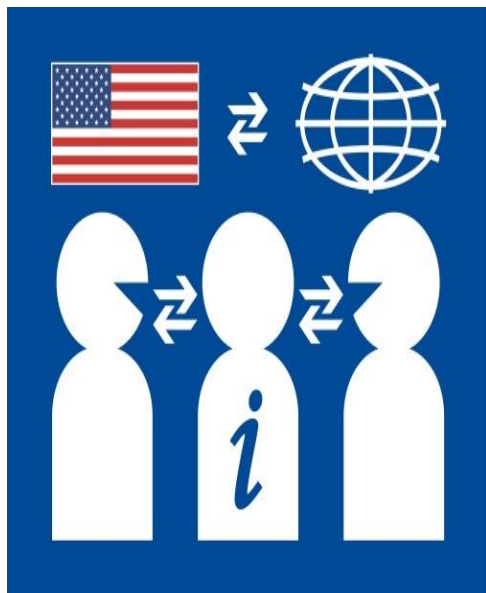
A change of 15% or more to a line's frequency of service, on a daily basis for the day of the week for which a change is made, **as measured by revenue hours**, or;

**Table IV-9: Availability of Service by Mode**  
 Minority/Non-Minority and Low-Income/Higher Income Population  
 TriMet District  
 Fall 2018/Fall 2021 Service

Demographic Analysis of Proximity to TriMet Service (percent)		TM District		Percent within 1/2* Mile of...			Frequent Service	
		Totals (raw num)	Totals (pct.)	Bus	MAX	WES	Bus	Bus & MAX
<b>Population</b>	Total (ACS 5 year estimate, <u>2012-2016</u> / <u>2016-2022</u> )	<u>1,647,046</u> <u>1,570,303</u>	100.0%	<u>88.1%</u> <u>88.2%</u>	<u>16.4%</u> <u>16.1%</u>	<u>0.9%</u> <u>0.8%</u>	<u>51.5%</u> <u>53.7%</u>	<u>67.9%</u> <u>69.8%</u>
<b>Minority</b>	All Minorities**	<u>511,388</u> <u>447,829</u>	<u>28,531.0%</u>	<u>89.9%</u> <u>90.2%</u>	<u>19.4%</u> <u>20.1%</u>	1.2%	<u>55.0%</u> <u>54.7%</u>	<u>74.4%</u> <u>74.9%</u>
<b>Non-Minority</b>	White (Non-Hispanic)	<u>1,135,659</u> <u>1,122,471</u>	<u>69.0%</u> <u>71.5%</u>	<u>87.4%</u> <u>87.4%</u>	<u>15.1%</u> <u>14.4%</u>	0.7%	<u>49.9%</u> <u>53.3%</u>	<u>65.1%</u> <u>67.7%</u>
<b>Population</b>	Total population with known income (ACS 5 year estimate, <u>2012-2016-2016-2020</u> )***	<u>1,625,299</u> <u>1,547,395</u>	100.0%	88.1%	<u>16.3%</u> <u>16.0%</u>	<u>0.9%</u> <u>0.8%</u>	<u>51.3%</u> <u>53.4%</u>	<u>67.7%</u> <u>69.4%</u>
<b>Income</b>	Below 150% of Poverty Level	<u>277,968</u> <u>333,680</u>	<u>17.1%</u> <u>21.6%</u>	<u>93.1%</u> <u>94.0%</u>	<u>23.5%</u> <u>23.1%</u>	<u>1.3%</u> <u>1.4%</u>	<u>65.4%</u> <u>64.6%</u>	<u>88.8%</u> <u>87.6%</u>
<b>Income</b>	Above 150% of Poverty Level	<u>1,347,331</u> <u>1,213,715</u>	<u>82.9%</u> <u>78.4%</u>	<u>87.1%</u> <u>86.5%</u>	<u>14.9%</u> <u>14.0%</u>	<u>0.8%</u> <u>0.7%</u>	<u>48.4%</u> <u>50.4%</u>	<u>63.3%</u> <u>64.4%</u>

Sources: TriMet GIS, Metro Regional Land Information System, and US Census American Community Survey Tables: 2012-2016 - 2016-2020 (5-Year Estimates), Table B03002. Hispanic or Latino Origin By Race, and Table C17002. Ratio Of Income To Poverty Level In The Past 12 Months (Block Group Level Data)

# Improve System Signage



For Language Assistance call

Si necesita interprete, llame al

Nếu cần trợ giúp về thông dịch xin gọi

如需语言帮助请致电

Для службы языковой поддержки

언어 통역이 필요하시면, 으로 전화 하시면 됩니다

**503-238-7433**

# Program Feedback

## 2022 Title VI Program Update

We're updating our Title VI Program, and we want your feedback.

### Draft 2022 Title VI Program Update

We invite you to review our current draft Title VI Program Update below and submit any comments or questions you may have.



2022 Title VI Program Update Draft  
DRAFT PDF

Please submit your feedback by September 27, 2022.

[Submit your feedback](#)

# Next Steps

Board Presentation

Board Reviews Program Update Resolution

Submit Updated Title VI Program to FTA in October

## 2022 Title VI Program Update

Submitted in fulfillment of Title VI of the Civil Rights Act of 1964 and FTA Circular 4702.1B



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[trimet.org/equity/title6update](https://trimet.org/equity/title6update)

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